

Colt VoIP Service

Colt VoiceLINE ISDN

Colt SIP Trunking

Colt SIP Trunking 050

A Truly Economical and Flexible, High Quality VoIP Service

Competitive Pricing

Initial and monthly costs are priced competitively low

High Quality

High quality VoIP service thanks to Colt's secure and reliable network

Service Level Agreements (SLAs)

Delivery, failure recovery, and availability guaranteed in your Service Level Agreement

Quick Delivery

Installation within 1.5 months for new customers, and within 5 business days for Colt Network Services customers

Flexible Payment Plans

Payment plans by the second, minute or 3 minutes for domestic and international calls

Full Service Support

Monitored 24 hours a day, 365 days a year, with bilingual support in both English and Japanese.

Service Outline

With Colt's ultra low latency, reliable and secure fiber optic network as a base, we're able to provide high quality voice communications. Our service can connect to phones in and out of cities, international numbers, cell phones, and PHS systems, and it also supports caller ID blocked 184/186 calls.

Colt offers a selection of ISDN, IP, and 050IP services depending on each client's VoIP needs. Customers can port their current phone numbers and use them with our services (excl. 050IP), as well as use one of our unique OAB-J (03, etc.) numbers.

For our enterprise clients, we have a variety of pricing plans with charges on a per second, per minute, and per 3 minute basis, as well as by call category. With initial and monthly costs priced competitively low, it's easy to achieve a reduction in communications costs.

Outgoing/Incoming Call Settings, Caller ID notifications, and Group Extensions are the basic provided features.

Dial-in Numbers, Call Forwarding, and Flat Rate Calls are offered as optional features.

We offer our high quality, reliable voice services with full support system and Service Level Agreements.



Services and Specifications

	Colt VoiceLINE ISDN	Colt SIP Trunking	Colt SIP Trunking 050
Technologies	TDM Voice	VoIP	VoIP
Signaling Protocol	ISDN	SIP	SIP
Interface	T1 PRI (1.5Mbps)	Ethernet 10Base-T/100Base-TX	Ethernet 10Base-T/100Base-TX
Minimum Contract Units	1 line	1 line	1 line
Maximum Offered Channels Per Line	23ch	80ch / 10Base-T 320ch / 100Base-TX	80ch / 10Base-T 320ch / 100Base-TX
Phone Number	OAB-J Area Code	OAB-J IP Area Code	050 IP Number
Customer Equipment	ISDN PRI-GW or Legacy PBX with Japan ISDN PRI Support	IP-PBX with SIP Trunk Support	IP-PBX with SIP Trunk Support
City CONTACT	○	○	○
Global CONTACT	○	○	○
Free CONTACT	○	○	× 050 numbers can't be setup as Toll Free lines.
Service Area*	Colt Numbers in Provided Areas: Tokyo 23 Wards: 03, Tama: 042, Chiba: 043, Kawasaki: 044, Yokohama: 045, Urawa:048, Kawaguchi: 048, Osaka: 06, Kobe: 078	Tokyo 23 Wards, Tama, Chiba, Kawasaki, Yokohama, Osaka	

* It is possible that we won't be able to offer services to some of the areas listed above. Check with your local representative for details.

Price Offerings

1. Colt VoiceLINE ISDN

Interface	Initial Cost (excl. taxes)	Monthly Cost (excl. taxes)
ISDN	¥ 35,000	¥ 27,000

2. Colt SIP Trunking

Interface	Channels	Initial Cost (excl. taxes)	Monthly Cost (excl. taxes)
10Base-T	8 (add-on in 6 channel units, max. 80)	¥ 35,000	¥ 20,000
100Base-TX	80 (add-on in 64 channel units, max. 320)	¥ 35,000	¥ 41,600

3. Colt SIP Trunking 050

Interface	Channels	Initial Cost (excl. taxes)	Monthly Cost (excl. taxes)
10Base-T	8 (add-on in 6 channel units, max. 80)	¥ 35,000	¥ 15,000
100Base-TX	80 (add-on in 64 channel units, max. 320)	¥ 35,000	¥ 30,000

4. Optional Features

	Unit	Initial Cost (excl. taxes)	Monthly Cost (excl. taxes)
Dial-in Numbers	Per Number		¥ 100
Number Portability	Per Number	¥ 500	

SLA (Service Level Agreement)

1. Service Delivery

Late Delivery Guarantee	Refund Amount (excl. tax)
1 to 5 days	¥ 3,000 Per Line
6 to 10 days	¥ 6,000 Per Line
11 or more days	¥ 9,000 Per Line

2. Availability

Availability	Refund Amount (excl. tax)
99.70% to under 99.9%	2.5% of Average Monthly Fees
99.60% to under 99.7%	5% of Average Monthly Fees
99.50% to under 99.6%	7.5% of Average Monthly Fees
Under 99.50%	10% of Average Monthly Fees

3. Failure Recovery

Recovery Time	Refund Amount (excl. tax)
Under 3-4 Hours	1% of Average Monthly Fees
Under 4-6 Hours	2% of Average Monthly Fees
Under 6-8 Hours	3% of Average Monthly Fees
Under 8-10 Hours	4% of Average Monthly Fees
Under 10-50 Hours	5% of Average Monthly Fees
Over 50 Hours	10% of Average Monthly Fees

- The availability above is calculated over the course of a year (January 1st to December 31st) based on recovery time from an outage lasting over 2 hours.
- Average Monthly Fees are the average monthly charges for communications from the 1st service charge to the 12th in a year.

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For more information,
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